

Silver Plume Concierge & Manager Nominees Chosen for 2016 Hotel Excellence Awards

September 15, 2016 (New York, NY): On Monday, January 30, 2017, Where® IN New York, a division of Morris Media Network, a multi-media publishing company—in cooperation with the New York City Association of Hotel Concierges (NYCAHC) and the Hotel Association of New York City, Inc.—will host the 2016 Hotel Excellence Awards (HEA) at the iconic Cipriani Wall Street. The HEA program recognizes the qualities and characteristics that demonstrate superior service and achievement in New York City's hospitality industry. The program is comprised of the Hotel Experience Awards, selected by the readers of *Where® New York* and *IN New York* magazines; and the Silver Plume Awards, which honor exemplary customer service of concierges and their managers, and is selected by a committee and voted upon by members of the NYCAHC. Here are the following 2016 Silver Plume nominees:

Chef Concierge of the Year

Kenny Abisoror; Mandarin Oriental, New York
Waldo Hernandez; The Carlyle, A Rosewood Hotel
Kevin Oakes; JW Marriott Essex House New York
Aisha Thomas; Gramercy Park Hotel
Jeanie Voltsinis; Viceroy Central Park New York

Concierge of the Year

Jon Adler; The St. Regis New York
Keoni Boyor; The Ritz-Carlton New York, Central Park
Morgan Jae Cohen; The Surrey
William Hawkins; Mandarin Oriental, New York
Renaldo Moore; Gansevoort Park Avenue

Best Supporting Manager

Alton Chun; Park Hyatt New York
Daniel Entenberg; Gramercy Park Hotel
Susanne Hatje; Mandarin Oriental, New York
Rebecca Hubbard; Lotte New York Palace
Suzie Mills; Trump International Hotel & Tower

Hotel Excellence Award for Community Service

Maurice Dancer; The Pierre, A Taj Hotel, New York
Harald Mootz; The St. Regis New York
Michael Romei; The Towers of the Waldorf Astoria

“I have had the pleasure of working with concierges for over 15 years and witnessing their dedication to providing top service and memorable experiences for their hotel guests,” said Adeline Tafuri Jurecka, Publisher, Where® IN New York. “They have a true passion for what they do and we are thrilled to host these Awards that honor them and their outstanding service in this industry.”

“The Hotel Excellence and Silver Plume Awards are a wonderful celebration of New York City’s hospitality industry,” said Loida Diaz, President of the NYCAHC and Concierge at Trump International Hotel & Tower® New York. “They allow concierges and managers the opportunity to have their support and services commended at such a prestigious gala.”

A silent auction—containing hundreds of luxury items—will be held to benefit the Les Clefs d'Or Foundation, the New York City Association of Hotel Concierges' Charitable Fund and the Hotel Association of New York City Scholarship Fund.

About Where® IN New York:

Where® IN New York is a division of Morris Media Network. Where® IN New York’s market-leading visitor publications include *Where GuestBook® New York*, *Where® New York* and *IN New York* magazines and Where® IN New York Map. Reaching every segment of the visitor market—from leisure and family to business and luxury travel—Where® IN New York products appear at 420 of New York’s most distinguished hotels, and in upscale corporate housing, private clubs, airports, residential buildings, Amtrak trains and Acela VIP lounges, generating an annual readership in excess of 32 million. For more information, log on to www.mvpny.net